

### Financial Year wise Data Received from Various Mediation Centre as on 31.03.2017

| Sl. No. | Name of the Centre with their date of opration                        | Financial Year | Previous Pendency | Number of Cases Received | Number of Cases Settled | Number of Cases Not Settled | Number of Cases Not Fit for Mediation | Traf. To HQ/ M.C/ Closed | Number of Cases Pending | No. of Queries |
|---------|-----------------------------------------------------------------------|----------------|-------------------|--------------------------|-------------------------|-----------------------------|---------------------------------------|--------------------------|-------------------------|----------------|
| 1       | 2                                                                     | 3              | 4                 | 5                        | 6                       | 7                           | 8                                     | 9                        | 10                      | 11             |
| 1       | Mediation Centre<br>A-Block, Vikas Bhawan<br>10-12-2009               | 2009-2010      | 0                 | 90                       | 13                      | 33                          | 6                                     | 0                        | 38                      | 7              |
|         |                                                                       | 2010-2011      | 38                | 254                      | 69                      | 156                         | 38                                    | 0                        | 29                      | 30             |
|         |                                                                       | 2011-2012      | 29                | 299                      | 115                     | 87                          | 25                                    | 0                        | 101                     | 65             |
|         |                                                                       | 2012-2013      | 101               | 255                      | 99                      | 125                         | 60                                    | 0                        | 72                      | 26             |
|         |                                                                       | 2013-2014      | 72                | 491                      | 138                     | 201                         | 94                                    | 0                        | 130                     | 49             |
|         |                                                                       | 2014-2015      | 130               | 445                      | 88                      | 205                         | 151                                   | 0                        | 131                     | 131            |
|         |                                                                       | 2015-2016      | 131               | 436                      | 117                     | 169                         | 182                                   | 0                        | 99                      | 39             |
|         |                                                                       | 2016-2017      | 99                | 678                      | 126                     | 219                         | 320                                   | 0                        | 112                     | 48             |
|         |                                                                       | <b>TOTAL</b>   | <b>0</b>          | <b>2948</b>              | <b>765</b>              | <b>1195</b>                 | <b>876</b>                            | <b>0</b>                 | <b>112</b>              | <b>395</b>     |
| 2       | Mediation Centre<br>M-Block, Vikas Bhawan<br>(K.G Marg)<br>23-03-2010 | 2009-2010      | 0                 | 38                       | 15                      | 23                          | 0                                     | 0                        | 0                       | 0              |
|         |                                                                       | 2010-2011      | 0                 | 480                      | 202                     | 109                         | 99                                    | 0                        | 70                      | 0              |
|         |                                                                       | 2011-2012      | 70                | 513                      | 267                     | 109                         | 157                                   | 0                        | 50                      | 640            |
|         |                                                                       | 2012-2013      | 50                | 403                      | 180                     | 107                         | 123                                   | 0                        | 43                      | 355            |
|         |                                                                       | 2013-2014      | 43                | 464                      | 228                     | 120                         | 107                                   | 0                        | 52                      | 243            |
|         |                                                                       | 2014-2015      | 52                | 597                      | 158                     | 136                         | 165                                   | 0                        | 190                     | 174            |
|         |                                                                       | 2015-2016      | 190               | 1048                     | 211                     | 366                         | 493                                   | 0                        | 168                     | 218            |
|         |                                                                       | 2016-2017      | 168               | 879                      | 181                     | 300                         | 461                                   | 0                        | 105                     | 217            |
|         |                                                                       | <b>TOTAL</b>   | <b>0</b>          | <b>4422</b>              | <b>1442</b>             | <b>1270</b>                 | <b>1605</b>                           | <b>0</b>                 | <b>105</b>              | <b>1847</b>    |
| 3       | Mediation Centre<br>Patparganj<br>15-04-2010                          | 2010-2011      | 0                 | 480                      | 129                     | 60                          | 122                                   | 0                        | 169                     | 0              |
|         |                                                                       | 2011-2012      | 169               | 2646                     | 233                     | 111                         | 846                                   | 356                      | 1269                    | 154            |
|         |                                                                       | 2012-2013      | 1269              | 492                      | 248                     | 140                         | 533                                   | 721                      | 119                     | 17             |
|         |                                                                       | 2013-2014      | 119               | 539                      | 202                     | 65                          | 254                                   | 69                       | 68                      | 125            |
|         |                                                                       | 2014-2015      | 68                | 1006                     | 337                     | 65                          | 547                                   | 0                        | 125                     | 117            |
|         |                                                                       | 2015-2016      | 125               | 680                      | 223                     | 52                          | 403                                   | 0                        | 127                     | 47             |
|         |                                                                       | 2016-2017      | 127               | 736                      | 333                     | 60                          | 377                                   | 0                        | 93                      | 11             |
|         |                                                                       | <b>TOTAL</b>   | <b>0</b>          | <b>6579</b>              | <b>1705</b>             | <b>553</b>                  | <b>3082</b>                           | <b>1146</b>              | <b>93</b>               | <b>471</b>     |
| 4       | Mediation Centre Qutub<br>Insitutional Area<br>16-08-2010             | 2010-2011      | 0                 | 534                      | 192                     | 124                         | 102                                   | 0                        | 116                     | 226            |
|         |                                                                       | 2011-2012      | 116               | 872                      | 396                     | 212                         | 185                                   | 0                        | 195                     | 233            |
|         |                                                                       | 2012-2013      | 195               | 982                      | 641                     | 142                         | 213                                   | 1                        | 180                     | 129            |
|         |                                                                       | 2013-2014      | 180               | 1008                     | 286                     | 212                         | 459                                   | 2                        | 229                     | 222            |
|         |                                                                       | 2014-2015      | 229               | 722                      | 273                     | 172                         | 398                                   | 0                        | 108                     | 318            |
|         |                                                                       | 2015-2016      | 108               | 743                      | 223                     | 147                         | 285                                   | 0                        | 196                     | 351            |
|         |                                                                       | 2016-2017      | 196               | 944                      | 304                     | 260                         | 346                                   | 0                        | 230                     | 388            |
|         |                                                                       | <b>TOTAL</b>   | <b>0</b>          | <b>5805</b>              | <b>2315</b>             | <b>1269</b>                 | <b>1988</b>                           | <b>3</b>                 | <b>230</b>              | <b>1867</b>    |

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|---------|-----------------------------------------------------------------------|----------------|-------------------|--------------------------|-------------------------|-----------------------------|---------------------------------------|--------------------------|-------------------------|----------------|
| 1       | 2                                                                     | 3              | 4                 | 5                        | 6                       | 7                           | 8                                     | 9                        | 10                      | 11             |
| 5       | Mediation Centre, Rajpur Road<br>22-09-2010                           | 2010-2011      | 0                 | 200                      | 69                      | 24                          | 55                                    | 5                        | 47                      | 127            |
|         |                                                                       | 2011-2012      | 47                | 194                      | 87                      | 34                          | 97                                    | 0                        | 23                      | 108            |
|         |                                                                       | 2012-2013      | 23                | 287                      | 112                     | 50                          | 106                                   | 0                        | 42                      | 47             |
|         |                                                                       | 2013-2014      | 42                | 390                      | 184                     | 52                          | 126                                   | 1                        | 69                      | 134            |
|         |                                                                       | 2014-2015      | 69                | 906                      | 371                     | 145                         | 295                                   | 0                        | 164                     | 359            |
|         |                                                                       | 2015-2016      | 164               | 1217                     | 485                     | 215                         | 520                                   | 0                        | 161                     | 147            |
|         |                                                                       | 2016-2017      | 161               | 1034                     | 387                     | 150                         | 537                                   | 0                        | 121                     | 124            |
|         |                                                                       | <b>TOTAL</b>   | <b>0</b>          | <b>4228</b>              | <b>1695</b>             | <b>670</b>                  | <b>1736</b>                           | <b>6</b>                 | <b>121</b>              | <b>1046</b>    |
| 6       | Mediation Centre Parliament Street<br>01-12-2010                      | 2010-2011      | 0                 | 219                      | 67                      | 28                          | 43                                    | 0                        | 81                      | 0              |
|         |                                                                       | 2011-2012      | 81                | 290                      | 110                     | 102                         | 132                                   | 1                        | 26                      | 32             |
|         |                                                                       | 2012-2013      | 26                | 414                      | 197                     | 64                          | 87                                    | 0                        | 92                      | 57             |
|         |                                                                       | 2013-2014      | 92                | 740                      | 321                     | 168                         | 231                                   | 0                        | 112                     | 82             |
|         |                                                                       | 2014-2015      | 112               | 1303                     | 561                     | 358                         | 330                                   | 0                        | 166                     | 106            |
|         |                                                                       | 2015-2016      | 166               | 1388                     | 600                     | 414                         | 368                                   | 0                        | 172                     | 51             |
|         |                                                                       | 2016-2017      | 172               | 1166                     | 523                     | 328                         | 353                                   | 0                        | 134                     | 79             |
|         |                                                                       | <b>TOTAL</b>   | <b>0</b>          | <b>5520</b>              | <b>2379</b>             | <b>1462</b>                 | <b>1544</b>                           | <b>1</b>                 | <b>134</b>              | <b>407</b>     |
| 7       | Mediation Centre Nand Nagri, (Adjoining Consumer Forum)<br>15-12-2010 | 2010-2011      | 0                 | 536                      | 291                     | 81                          | 139                                   | 1                        | 24                      | 0              |
|         |                                                                       | 2011-2012      | 24                | 1557                     | 753                     | 147                         | 566                                   | 0                        | 115                     | 0              |
|         |                                                                       | 2012-2013      | 115               | 1230                     | 529                     | 140                         | 507                                   | 0                        | 169                     | 0              |
|         |                                                                       | 2013-2014      | 169               | 1730                     | 885                     | 289                         | 578                                   | 1                        | 146                     | 50             |
|         |                                                                       | 2014-2015      | 146               | 2033                     | 870                     | 440                         | 631                                   | 0                        | 238                     | 28             |
|         |                                                                       | 2015-2016      | 238               | 2097                     | 1002                    | 300                         | 737                                   | 1                        | 295                     | 0              |
|         |                                                                       | 2016-2017      | 295               | 1844                     | 985                     | 209                         | 702                                   | 1                        | 242                     | 0              |
|         |                                                                       | <b>TOTAL</b>   | <b>0</b>          | <b>11027</b>             | <b>5315</b>             | <b>1606</b>                 | <b>3860</b>                           | <b>4</b>                 | <b>242</b>              | <b>78</b>      |
| 8       | Mediation Centre, Rohini,<br>17-01-2011                               | 2010-2011      | 0                 | 54                       | 7                       | 14                          | 0                                     | 0                        | 33                      | 0              |
|         |                                                                       | 2011-2012      | 33                | 502                      | 347                     | 63                          | 98                                    | 1                        | 26                      | 117            |
|         |                                                                       | 2012-2013      | 26                | 328                      | 135                     | 20                          | 148                                   | 0                        | 51                      | 180            |
|         |                                                                       | 2013-2014      | 51                | 441                      | 142                     | 67                          | 208                                   | 1                        | 74                      | 347            |
|         |                                                                       | 2014-2015      | 74                | 723                      | 236                     | 81                          | 362                                   | 1                        | 117                     | 590            |
|         |                                                                       | 2015-2016      | 117               | 712                      | 238                     | 111                         | 374                                   | 0                        | 106                     | 350            |
|         |                                                                       | 2016-2017      | 106               | 854                      | 260                     | 93                          | 481                                   | 0                        | 126                     | 176            |
|         |                                                                       | <b>TOTAL</b>   | <b>0</b>          | <b>3614</b>              | <b>1365</b>             | <b>449</b>                  | <b>1671</b>                           | <b>3</b>                 | <b>126</b>              | <b>1760</b>    |

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|----------------------------------------------------------------------------------|------------------------------------------------------|----------------|----------------------|--------------------------------|-------------------------------|-----------------------------------|---------------------------------------------|--------------------------------|-------------------------------|-------------------|
| Sl. No.                                                                          | Name of the Centre<br>with their date of<br>opration | Financial Year | Previous<br>Pendency | Number of<br>Cases<br>Received | Number of<br>Cases<br>Settled | Number of<br>Cases Not<br>Settled | Number of<br>Cases Not Fit<br>for Mediation | Traf. To<br>HQ/ M.C/<br>Closed | Number of<br>Cases<br>Pending | No. of<br>Queries |
| 1                                                                                | 2                                                    | 3              | 4                    | 5                              | 6                             | 7                                 | 8                                           | 9                              | 10                            | 11                |
| 9                                                                                | Mediation Centre<br>Jahangirpuri<br>01-10-2014       | 2014-2015      | 0                    | 290                            | 82                            | 15                                | 128                                         | 0                              | 65                            | 105               |
|                                                                                  |                                                      | 2015-2016      | 65                   | 591                            | 277                           | 16                                | 290                                         | 0                              | 73                            | 58                |
|                                                                                  |                                                      | 2016-2017      | 73                   | 600                            | 239                           | 30                                | 323                                         | 1                              | 80                            | 149               |
|                                                                                  |                                                      | TOTAL          | 0                    | 1481                           | 598                           | 61                                | 741                                         | 1                              | 80                            | 312               |
| Grand Total                                                                      |                                                      |                | 0                    | 45624                          | 17579                         | 8535                              | 17103                                       | 1164                           | 1243                          | 8199              |